



806 Port Road, Woodville South 5011  
PH: (08) 8347 1533 F: (08) 8445 1052  
[www.partytimes.com.au](http://www.partytimes.com.au)

## Decoration Terms & Conditions

### In these conditions:

- The 'owner' is Party Time.
- The 'customer' is the person, firm or corporation named on the face of the decoration order.
- The 'goods' mean all decorations, including accessories supplied to the customer.

### General

If a customer chooses to place an order and would like the goods to be ready for pick-up at a specified time, or if the goods are to be delivered, please refer to the payments and cancellation fees as stated below.

If the customer does not wish to pay the minimum deposit, the order is then deemed not to be confirmed, hence no specific stock can be placed on hold therefore the customer runs the risk of the correct stock not being available on the day and having to wait for inflation.

Once an order has been placed and a deposit paid, the order is deemed to be confirmed.

Goods can be placed on hold. If a date change occurs there is no extra expense. If however, the date is changed within 48 hours of the actual function date itself, extra fees may be incurred dependant on what proportion of preparation has been completed.



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### **Payments and Cancellation Fees**

- Minimum of 30% deposit within 7 days of booking to confirm order.
- Balance prior to delivery or on pick-up from store.
- Cancellation within 30 days will result in a full refund less a 7% restocking/administration fee based on the total value of the order placed.
- Cancellation within 48 hours will result in a 7% restocking/administration fee plus any other fees that may be incurred dependant on the proportion of preparation that has been completed.
- Cancellations on the day will result in a cancellation fee of 50% of the total value of the order placed.
- Cancellations within 4 hours of pick-up/delivery time of helium or air inflated balloons will result in a 100% cancellation fee, if balloons have already been inflated.
- Delivery/Pick-up fees will be refunded where applicable.

### **Delivery and Pick-up Fees**

- Delivery and pick-up is at the customers' expense.
- Prices quoted are for delivery and pick-up of goods on street level only. Deliveries to higher or lower levels may incur an extra fee, please ask in-store for further details.
- The owner will do its best to carry out all delivery instructions but will not accept any responsibility if the goods delivered are not done so at the specified time due to circumstances out of our control or heavy workloads during peak periods.
- I confirm that I have read and agreed to the terms and conditions above.

Customers Signature .....  
Name (Please Print) .....Date:.....